



New Orleans, Oct. 30, 1917.

Bernstein-Gleddy Motors Co.,  
New Orleans, La.

Gentlemen:

In conjunction with the many courtesies you have shown me during my stay in your city I feel that I would be ungrateful indeed if I did not make some comment on your magnificent Service Department. It is really the best I have ever seen offered by any dealer with whom I have come in contact during my experience as a professional racer.

Your system is based, not only upon an idea of the greatest facilities and the greatest amount of expedition, but is founded on a spirit of co-operation and mutual assistance among your force which eliminates, as far as is possible, all uncertainty and lack of speedy execution.

In other words, you have gotten your Service down to such a point that speed, and the rendition of the word "Service", in all that it implies, is found here in your department more efficiently developed than in any Service Department I have ever seen. Courtesy seems to be your watch word.

Thanking you for the many kindnesses shown me during my stay in your City and trusting I shall have the pleasure of meeting you again in the near future, I am, with very kindest regards,

Very sincerely yours,